

# PATRON BEHAVIOR AND USAGE POLICY

The William P. Faust Westland Public Library seeks to provide a safe, pleasant and useful atmosphere for all patrons.

The Library enforces the following Behavior and Usage Policy:

- All children under the age of ten (10) years must be accompanied and directly supervised by an adult or caregiver (age 13 or older) at all times while in the library. The Library reserves the right to require adult supervision for all children under the age of 18.
- Cell phone use is permitted in the library; however, please speak in low tones and keep all conversations brief. Staff reserves the right to require a patron to use his/her cell phone in the Lobby if the cell phone use is disruptive. Please set your cell phone to vibrate.
- Shirts and shoes or other footwear are required. Interfering with library patrons' use of the library through extremely poor hygiene is not acceptable.
- Persons under the influence of alcohol or illegal substances are not allowed on library property.
- Bathing, laundering, or shaving in public restrooms is not permitted.
- Roller skates, scooters, skateboards, bicycles, or other similar devices must not be used or stored inside the library.
- Eating is not allowed in the library, except in conjunction with library programs. Beverages need to be in sturdy, spill-proof containers. No beverages or food items, closed or otherwise, are allowed at the computers.
- The Teen Area is for use by teenagers only (ages 12-18). The Youth Area is for use by children (ages 12 and under) and their caregivers only (all others must check-in at the Youth Service Desk for assistance).
- Threatening, stalking, intimidating or harassing any staff member or patron is not permitted.
- All patrons are to leave the library building promptly at closing.
- Any behavior that acts in opposition to Circulation or Computer Use Policies is not permitted.
- Any action that is illegal, violent, destructive, unsafe, rude/offensive, distracting or disturbing or that otherwise interrupts the normal functioning of the library is not permitted under Library Policy.

When inappropriate behavior occurs, the patron will be notified and required to cease the behavior. If that warning is ignored, a Supervisor will require the individual to leave the building for the day. Emergencies resulting from inappropriate behavior will be immediately reported to the appropriate authority by telephoning 911.

In the case of serious or repeated violations of the Patron Behavior and Usage Policy by an individual patron, the patron's library privileges may be suspended for a period of time to be specified by the Library Director.

